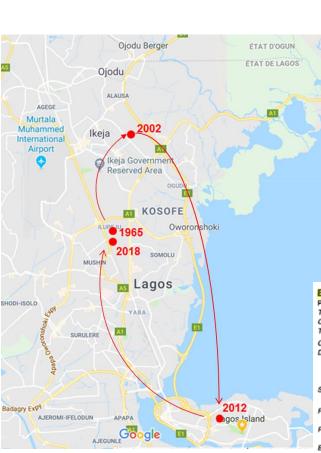


Internal

#### It is all about long term commitment to creating value

We had to try twice before finding the right model!

Ibes





Senior Executives: W G Kron (Manager Plastics Department), M O E Tierno (Financial Controller) PRINCIPAL ACTIVITIES: Suppliers of chemicals, fertilizers, pesticides, plastics, dyestuffs, magnetic media Principal Agencies: Bast Aktiengesellschaft, W Germany and group companies Branch Offices: 11 Lagos St, Kano Principal Bankers: Union Bank of Nigeria Ltd; Icon Ltd; International Bank for West Africa Ltd Financial Information: Authorised capital N 100 Principal Shareholders: Bast Aktiengesellschaft; Alhaji M G

Lawan; A O Ogunde and other Nigerians Date of Establishment: December 1965

internal



#### Change is a mindset..... ....not an inconvenience

Unpredictability is the new normal

Nigeria is a unique ecosystem

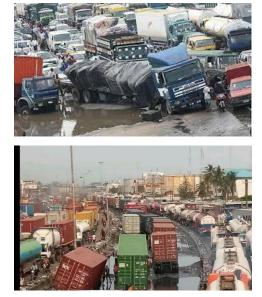


#### Gradual evolution towards a very high level of agility and resilience



## This is not about where the business is, but about enabling it

- Flexibilize your supply chains
- Expect the unexpected and plan for it!
- Build agility & resilience
- Be bold in business modeling
- Look at what is creating the tension at interfaces
- Think global but act local, empower teams as close as possible to customers



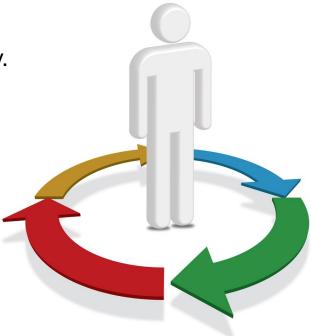


### It is all about going deeper not wider

Focus on why rather than what

- Drive customer centricity
- Measure your success in terms of total value to society.
- Choose your battles!
- Go digital to extend reach and enhance customer

experience





#### **People, Mindsets & Purpose**

- Win the talent war, drive D&I.
- Embrace change as continuous improvement
- Focus on innovation
- Sustainability is not only core to the business. It is

a business!





### Focus on long term & build your (brand) equity



...Constantly question your relevance and your contribution to value creation

...Be proud of your achievements and make them known

...Do not let anyone challenge your commitment



# **We create chemistry**